

# TRANSFORMING MAIL CENTER OPERATIONS

Simple. Flexible. Smart.



## iX-5 Series

The iX-5 offers flexibility and efficiency while maintaining job integrity every step of the way. Ideal for mid-level mail volumes, the iX-5 is available in two models, a power-assisted hand feed (iX-5 HF) or with auto-feed technology (iX-5 AF). The iX-5 boasts a modern design with a color screen and easy-to-use control panel. This system meets the latest USPS® Intelligent Mail Indicia (IMI) and Dimensional Weighing (DIM) requirements.

When powered by S.M.A.R.T.® mail center software, the iX-5 transforms into your powerful partner, creating a consolidated and organized epicenter that streamlines workflows and reduces equipment footprint. S.M.A.R.T. combines essential mail center operations into a powerful, user-friendly, all-in-one solution.



**EXPERIENCE**  
A rich history of  
world-class leadership



**PROVEN RESULTS**  
96% customer  
satisfaction rate



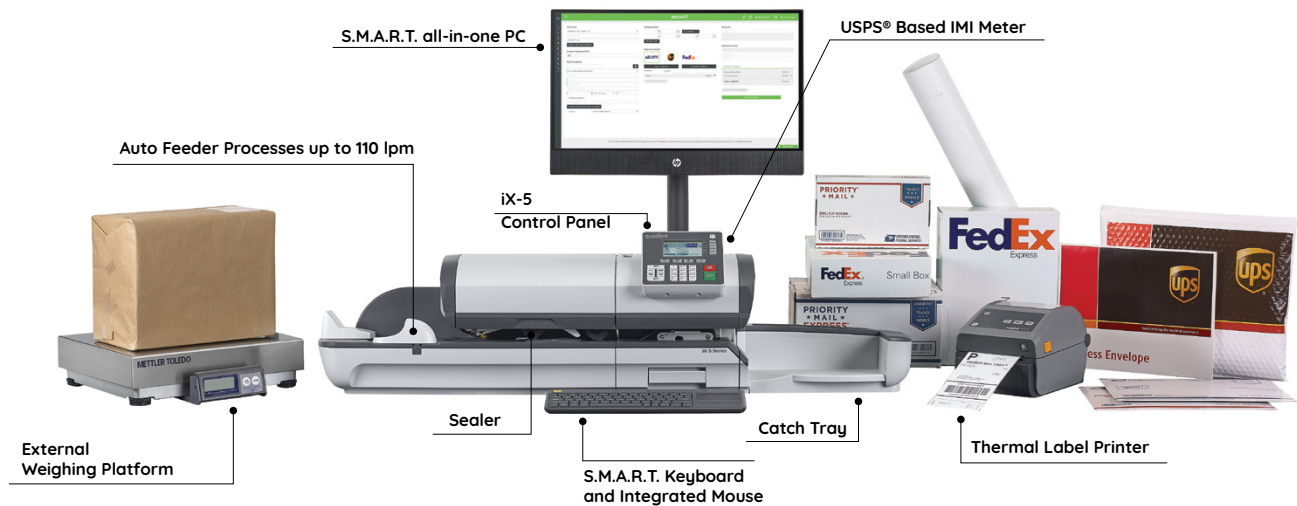
**EXPERTISE**  
8 billion personalized  
experiences annually



**BACKED BY THE EXPERTS**  
Gartner, Forrester,  
and Aspire

# Revolutionize Mail Center Management with S.M.A.R.T.

S.M.A.R.T. provides the ultimate Shipping, Mailing, Accounting, Reporting and Tracking experience – all from a single dashboard! This solution combines leading edge technologies to improve customer interactions and business processes. A consistent look and feel across each element provides familiarity to users, making navigation simple and intuitive. S.M.A.R.T. fuels stronger business communications with your internal and external customers by providing detailed shipping and tracking notifications, chargeback accounting with postage meter reconciliation, and extensive reporting options to name a few.



## SHIPPING

This best-in-class powerhouse shipping application allows you to process parcels using USPS, UPS®, FedEx® and DHL®. S.M.A.R.T. is fully IM®pb compliant, and offers commercial base pricing discounts, address corrections, free insurance on Priority Mail™ and Priority Mail Express™ and more.

With S.M.A.R.T. you can:



- View rates and services across all carriers from one screen. S.M.A.R.T. will automatically **rate shop** to identify the lowest cost or fastest delivery method of processing parcels, saving time and money.
- Externally prepare shipments with traveler documents from any desktop, leaving the mail center full control of carriers and rates with **Desktop RTS** (Request to Send). **Desktop RTS** increases efficiency in the mail center by decreasing the number of work steps it takes to process a shipment.
- Establish potential cost saving opportunities, decrease the number of work steps to process items, and better organize shipments when using **multi-package shipments**.
- Assign carrier selection and printing permissions to users outside of the mail center with **Desktop Print**. Desktop printing provides flexibility within an organization while decreasing mail center workload.
- Increase efficiency, minimize errors associated with manual entry, and decrease key strokes when using **Simple Integration**. S.M.A.R.T. extracts shipment details from a remote file using a unique ID, and auto populates recipient details within the shipping application, reducing processing efforts.

## MAILING



Take full control of your iX-5 and create an unparalleled user experience. S.M.A.R.T. takes all the features from a traditional mailing system control panel and applies them to an all-in-one interactive PC.

- Print discounted postage and seal envelopes at **up to 110 letters per minute**.
- Large descriptive buttons and prompts make navigation a breeze.
- The **Rate Wizard** simplifies the process of selecting the correct postal rate and class. With clear step-by-step instructions, the selection process has never been easier.
- Increase mail-processing throughput and save time with **Scan and Drop**. Continuously run mail without interruption while charging back postage expenses to accounts or departments.

## ACCOUNTING



S.M.A.R.T. provides up to five levels of accounting for total postage reconciliation. This level of granularity supports even the most demanding business requirements.

- Postal account reporting tracks spending down to 1/10 of a cent, providing the tools you need to stay on top of expenses.
- **Chargeback accounting** lets you bill vendors, customers or departments for mailing/shipping costs and allows you to recoup postage dollars that would otherwise slip through the cracks.
- Supports: **Budgets, handling charges and surcharges**, as well as an **unlimited** number of **accounts** or **departments**.

## REPORTING



Easily produce informative reports and color graphs that give you the details you need.

- Generate postage expense reports by: mail class, weight break, presort, ascending and descending register values, account/department, operator, cost center, pre-defined or custom time periods – and more!
- Set it and forget it – S.M.A.R.T.'s **report scheduler** automatically runs and emails reports to a designated recipient or group based upon user-defined parameters

## TRACKING



Always know when and where your items are with S.M.A.R.T. Tracking.

- Ensure delivery of every parcel and retain tracking history for up to **13 months**.
- Keep your customers informed by providing delivery **email alerts** each step of the way.
- Obtain **consolidated views** of your mail center's activities to better manage mailing and shipping operations.

## SPECIFICATIONS

USPS based IMI meter	Standard
Processing speed iX-5 HF	Up to 75 lpm
Processing speed iX-5 AF	Up to 110 lpm
Onscreen DIM calculations	Standard
Weighing platform (integrated)	5 lb. standard
Accounts/departments	100 standard
Envelope minimum	3.5" X 5"
Envelope maximum	10" X 13"
Envelope thickness	Up to 1/2"
Envelope orientation	Landscape or portrait
Connectivity	LAN standard
Rate shortcut keys	6
Job imprint memories	9
Neoslogan	10
Incoming date stamp	Standard
Postage meter tapes	Yes, integrated automatic label dispenser
4-digit PIN code	Standard
Low-ink email alerts	Standard

## OPTIONS

Differential weighing	Available
External weighing platform	Available 10,30,70 or 149 lb.
Accounts/departments upgrade	300, 500 or unlimited with S.M.A.R.T.
Wireless Barcode scanner	Available
E-Services with Electronic Return Receipt	Available
WiFi Adapter	Available
IPV6	Available
S.M.A.R.T. Mail Center Software Includes: 5 Mailroom Operators and 250 Desktop RTS/Print Users	Available
Additional Desktop RTS/Print licenses	Available

## SYSTEM DIMENSIONS

iX-5 HF with envelope tray	33" X 15" X 12"
iX-5 AF with envelope tray	47" X 15" X 12"

## S.M.A.R.T REQUIREMENTS

PC required - not supported on Mac

Operating system: Microsoft Windows 10 Professional and Enterprise - 32/64 bit (desktop)

Browsers: Microsoft Internet Explorer (IE11), Microsoft Edge, Mozilla Firefox, or Google Chrome

Device Manager

Windows recognized inkjet, laserjet or thermal label printer with a minimum quality of 203 dpi (USPS requirement)

Quadient Postage Funding



## About Quadient®

Quadient is the driving force behind the world's most meaningful customer experiences. By focusing on four key solution areas including Customer Experience Management, Business Process Automation, Mail-related Solutions, and Parcel Locker Solutions, Quadient helps simplify the connection between people and what matters. Quadient supports hundreds of thousands of customers worldwide in their quest to create relevant, personalized connections and achieve customer experience excellence. Quadient is listed in compartment B of Euronext Paris (QDT) and belongs to the SBF 120 index.

For more information about Quadient, visit [quadient.com](https://www.quadient.com)